

Cala's Princess Spa Parties

- You must contact us at least 2 days (or sooner) before the date of the party. Your bill will be based on your final head count. We can credit up to one no show the day of the party. Anything in excess of this will be your responsibility. You have up to 48 hours prior to the party to make changes to your RSVP list. If you have guests in excess of the final head count, we may be able to accommodate them depending on the amount of supplies we have on hand. There is an additional guest fee listed on the package you selected. This is not guaranteed.
- Please have guest arrive on time. It is crucial that we begin on time so everyone can enjoy the fun. Unfortunately, we cannot go back on activities for late comers (example if we are done with facials and are now in the middle of pedicures, we cannot stop in the middle of pedicures to do facials for a guest who arrives late) this would impact the flow of the entire party. Thank you for understanding!
- Please leave some space for us to park our car near an entrance where we will not be clocked in. We would appreciate easy access, as we have many heavy items to carry into the party area.
- In the event you have to cancel due to inclement weather (if roads are closed or it is unsafe to hold the party), illness or unforeseen circumstance, we will make arrangements to pick out a new date and time. The deposit will be applied to the new scheduled event date. In the event you need to cancel for any other reason, the deposit is NOT refundable. Cancellation must be completed at least 48 hours prior to your scheduled event. **Cala's Princess Spa Parties** reserves the right to reschedule your event due to unforeseen circumstances which include, but not limited to, severe inclement weather or illness.
- Please be advised that **Cala's Princess Spa Parties** assumes no responsibility or liability to accidents or damages caused during your party to your guests, or your property. Your party host/entertainer will look to ensure that your home and guests are treated with care and respect, however, liability will lie strictly with the client.
- **Cala's Princess Spa Parties** will not assume any responsibility or liability for the following: not limited to accidents, damages, injuries, and illness (including allergic reactions that stem from the use of spa products, or in gestation of food items/while at the party and after the party. By booking and confirming the party, you acknowledge and agree to the aforementioned terms.
- We offer a professional party service. **Cala's Princess Spa Parties** reserves the right to cancel your event if or when children get out of control. We are there to entertain your guest and provide a meaningful, positive atmosphere for the children. Help us provide the best experience for your special guests so all will enjoy the event, including the host!
- Please ensure that large pets are removed from the party area prior to set up, and during the party as a courtesy. We have experience with large dogs and wagging tails of destruction. Keep in mind that we will have a table full of nail polish, and you don't want on your carpet. Use your best judgement. Thank you.
- **Cala's Princess Spa Parties** are held at your home or venue of choice. Some families choose to have their event at their residence while others prefer to book a hotel, suite, church, or other available options. Cala's Princess Spa Parties is a Mobile Party Service for girls. We will travel to your event and provide a service that offers your child an experience she won't forget.

- All **Cala's Princess Spa Parties** Services and Treatments are strictly for **ENTERTAINMENT PURPOSES ONLY**. We do not use harsh salon grade chemicals or utensils on the children. We apply a yogurt and fruit mix for facials that are perfectly safe to eat. We do not offer expert opinion, treatment or advice on health and beauty to parents or children. Our services are for fun and party entertainment for children only, not to be mistaken for professional spa treatments. However, to ensure the best possible "real life" spa experience for all of our little princesses, our parties are always given with the health and safety of the girls in mind.
- Party times average 2 to 3 hours depending on the package selected, age, and number of girls attending to the party. We will arrive approximately 30 minutes before the scheduled party time to set up and will require 30 minutes breakdown time after the party is over.
- Our goal is to turn your home or venue into an area of pink and purple luxury! It is recommended that you provide adequate space for our mani, pedi, hair, facials, make up. The area required will depend on package and services selected at time of booking.
- Parties are booked on a first come first serve basis. When a party date is confirmed, a deposit of \$100 is required to secure your date. The balance will be due the day of the party. Payment methods: Cash ONLY. You will receive an event contract and information sheet from us via email. The contract and \$100 deposit must be deposit to a bank account prior to the party to secure your event date.
- We provide everything to turn your event into spa fun. In addition to all of our supplies and products, we also bring chairs, a table, table linens, foot stools and decorative pillows. We will transform your home into room fit for a princess spa.
- We can customize your party package your meet your unique request. We do not offer "per girls" packages. However, we would be happy to discuss your party preferences. Just give us a call and we will do our best to make your party as perfect as possible.
- It is completely up to you. We will provide enough décor to create a wonderful spa venue. However, some families provide additional decorations like balloons, streamers, etc. you can make you party as simple or extravagant as you see fit.
- Please wear something comfortable.

Please call if you have any questions about the packages or service we provide (347)530-9386.